



Resistance Welding Controls

Series Bulletin: Warranty

Date: April 2006 Supercedes: May 2005

ENTRON LIMITED WARRANTY

Important: Please read carefully. Our warranty statement provides critical information regarding your ENTRON weld control and subsequent service policy.

ENTRON Controls, LLC., warrants that all ENTRON control panels, **EXCEPT** the silicon controlled rectifiers (SCRs), insulated gate bipolar transistors (IGBT's), SCR and IGBT assemblies, circuit breakers, and electro-mechanical contactors, are free of manufacturing defects for a period of **TWO YEARS** from the date of original purchase and, in the event of a manufacturing defect, ENTRON will repair or replace, at its discretion, the defective part without any cost for parts or labor.

All silicon controlled rectifiers, SCR assemblies, IGBT assemblies, circuit breakers, Inverter controls carry a one year warranty from the date of original purchase, and electro-mechanical contactors in ENTRON control panels are covered by a **limited warranty from the original manufacturer**. If these parts fail because of a manufacturing defect they will not be repaired or replaced by ENTRON, but will be returned by ENTRON to the original manufacturer in accordance with said manufacturer's warranty.

To obtain repairs or replacement under this warranty, the defective part may be returned, prepaid, to ENTRON Controls, LLC., 601 High Tech Court, Greer, South Carolina 29650. Please send your repair to the attention of "service" with a description of the problem you are experiencing, contact person and phone number.

EXCLUSIONS: This warranty does not cover damage by accident or misuse, unauthorized repair or modification to any control assembly by the customer.

Important Note: The warranty period is considered from the date of shipment and is tracked by a serial number code.

USE OF OUT OF WARRANTY REPAIR SERVICE: To obtain service for any printed circuit board assembly after two years from the date of purchase, send the assembly, prepaid, to ENTRON Controls, LLC., and ENTRON will repair the printed circuit board assembly and return it to you without further warranty. Additional service charges may be invoiced at time of shipment.

Thank you for using ENTRON Controls.

Your ENTRON Controls, LLC., representative is always available to assist you with your control or welding problems. Our sales representatives, Original Equipment Manufacturers, Dealers and Distributors are always supported by direct factory assistance. Do not hesitate to call for prompt, professional assistance – 864-416-0190. There is no charge for this assistance.



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