



SERVICE PACKING LIST – RETURN AUTHORIZATION

ATTN: _____ FAX: _____

* COMPANY _____

* FAX # _____ * PHONE # _____ EXT _____

* CONTACT PERSON _____

* EMAIL ADDRESS _____

PURCHASE ORDER _____ CREDIT CARD/COD/CIA _____

* CONTROL OR BOARD PART # _____

* MODEL # _____ * SERIAL # _____

* CUSTOMER COMPLAINT _____

CUSTOMER HAS ADVISED OEM/DISTRIBUTOR OF COMPLAINT (if applicable)

PLEASE RUSH – CUSTOMER IS DOWN

RETURN SHIPPING: UPS NEXT DAY AIR UPS GROUND UPS ACCT# _____

FEDEXACCT# _____ OTHER _____

<p>* RETURN TO: _____</p> <p>_____</p> <p>_____</p> <p>_____</p>
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PLEASE NOTE: We do not estimate or advise repair costs prior to repair work. If our Service Department puts the boards or controls on the bench to test, there will be a \$400.00 or \$600.00 (respectively) standard repair charge. There is still a service charge if the boards or controls are found to be unrepairable. If it is replaced with new boards or controls at the time of service, the service charges will be waived. If the boards or controls are unrepairable upon visual inspection and cannot be tested, there is no charge to the customer. Unrepairable parts will be returned to the customer or scrapped at ENTRON per customer request.

SHIP REPAIRS TO: ENTRON CONTROLS, LLC.
SERVICE DEPARTMENT
1402 S. BATESVILLE ROAD
GREER, SC 29650

* Information is required before service is started.

ENTRON Controls, LLC.
1402 S. Batesville Road
Greer, SC 29650
(864) 416-0190
FAX: (864) 416-0195
www.entroncontrols.com

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